







3PLU[®]

THIRD PARTY LOGISTICS
UNIVERSITY

TEMPERATURE CONTROLLED TRANSPORT

Learn How To:

-  **Reduce Cargo Claims**
-  **Minimize Load Waste**
-  **Decrease Exposure to Potential Claims**
-  **Acknowledge Driver's Rights and Responsibilities on the Dock**
-  **Increase Customer Satisfaction**
-  **Develop Healthier Driver and Shipper Customer Relationships**

"If you or your employees have limited or extensive knowledge of temperature controlled freight, you will learn all you need to know from this course. The materials in the course lay out preventive measures, from the beginning of the transaction through delivery, to help prevent claims before tendering delivery. Any business owner owes it to their business and employees to take advantage of this reasonably-priced educational opportunity.

**Doug Clark, President
Cargo-Master, Inc.**

This internet based course is designed to train dispatchers and customer service personnel enabling them to coach drivers on the ins and outs of hauling perishable and temperature sensitive freight.

Classes are available 24 hours a day, seven days a week from any home or office computer.

REGISTER TODAY!

\$350 - Members
\$475 - Non-Members

For more information or questions about this course, contact Cindy Amos at 703.299.5710 or amos@tianet.org.



Excellence In Education for the Third Party
Logistics and Transportation Industry