

TIA Code of Ethics

As a condition of membership, all TIA members are required to sign and adhere to the TIA Code of Ethics. The TIA Code of Ethics Committee of TIA arbitrates disputes and ensures that members adhere to the Code of Ethics. The following articles have been adopted by the Transportation Intermediaries Association to promote and maintain standards of professional service and ethical business conduct among its members.

1. A member shall deal fairly with customers, colleagues, fellow members, and the general public.
2. A member shall conduct his or her professional life in accordance with the interests of TIA, the third-party transportation services industry, and the general transportation public.
3. A member shall adhere to honesty and integrity and to generally accepted principles of professional conduct.
4. A member shall not engage in any practice, which tends to corrupt, the integrity of TIA, the third-party transportation services industry or process of government.
5. A member shall make proper, just, and prompt payment for all contractual obligations.
6. A member shall abide by all lawful agreements to which he or she is a party, including all agreements with shippers, carriers and other transportation intermediaries.
7. A member shall compete vigorously – but not unfairly – with other members.
8. If a member has evidence that another member has been guilty of unethical, illegal or unfair practices, including those in violation of this Code, the member shall present information promptly to TIA.

As a member of the Transportation Intermediaries Association, I pledge:

- To conduct business professionally, with truth, fairness, and responsibility to all customers, suppliers, associations, and TIA.
- To promote and actively participate in continuous improvement in both competence and knowledge within the third-party transportation services profession.
- To subscribe to and offer to the public uniform and consistent service.
- To protect the interest of the shipping public.
- To promote greater productivity of and awareness in the areas of freight transport, logistics management, intermediary activities, and industry related asset utilization.
- To adhere to the articles of the Code of Ethics as adopted by the governing Board of the Transportation Intermediaries Association.

I hereby acknowledge that these provisions govern my membership. I certify that I will actively participate in TIA activities and will practice the professional standards as outlined in the TIA Bylaws and the Code of Ethics. In addition, I certify that the above information is true and correct to the best of my knowledge and I understand that membership in good standing is contingent upon same.