

TIA Refund Policy

Student Refund Policy

Individual Online, Self-Study Courses:

Once the student has purchased a course (or courses), and through investigation the student has accessed the course materials, no refunds will be made. There may be an opportunity to transfer the registration for a course to another course, however this will be on a case-by-case basis and approved by the TIA Director of Education. If you have any questions about the Transportation Intermediaries Association Institute for Research & Education's refund policy, please contact us at education@tianet.org. You will be asked to acknowledge this policy during the enrollment process; exceptions to this policy are not offered.

If a student purchases a course and does not access the course materials via the TIA LMS, a refund can be processed via the payment method that was used to purchase the course. It can take between 5-15 business days for a refund to be completely processed and completed from the request date.

Time-Based Course Enrollment (VILTs, SBC, CTB, and Leadership Academy):

For enrollment in courses that have a specific course open and close date, once the student has purchased a course (or courses) and the student has accessed the course materials via the TIA LMS, no refunds will be made. There will be a specific amount of the registration fee that will be paid at the time of enrollment that is non-refundable if a student chooses to withdraw from the course after the course start date.

The table below lists the amount of the registration fee that will not be refunded, regardless of trimester or school year.

Statement of Tuition/Fees By Program								
	Course Name & #	Registration/Tuition:	Fees:	Deposits:	Books:	Additional Charges:	Non-Refundable Fees:	Total:
1	Certified Transportation Brokerage Course - Members	\$ 1,050.00	\$ -	\$ -	\$ 12.00	\$ -	\$ 75.00	\$ 1,137.00
	Certified Transportation Brokerage Course - Non-Members	\$ 1,300.00	\$ -	\$ -	\$ 12.00	\$ -	\$ 100.00	\$ 1,412.00
2	New Broker Course - Members	\$ 695.00	\$ -	\$ -	\$ -	\$ -	\$ 50.00	\$ 745.00
	New Broker Course - Non-Members	\$ 995.00	\$ -	\$ -	\$ -	\$ -	\$ 70.00	\$ 1,065.00
3	Independent Contractor Course - Members	\$ 550.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 590.00
	Independent Contractor Course - Non-Members	\$ 850.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 910.00
4	New Employee Orientation - Members	\$ 550.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 590.00
	New Employee Orientation - Non-Members	\$ 850.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 910.00
5	Finance 101 Course - Members	\$ 350.00	\$ -	\$ -	\$ -	\$ -	\$ 25.00	\$ 375.00
	Finance 101 Course - Non-Members	\$ 600.00	\$ -	\$ -	\$ -	\$ -	\$ 45.00	\$ 645.00
6	Ethics in Transportation Course - Members	\$ 350.00	\$ -	\$ -	\$ -	\$ -	\$ 25.00	\$ 375.00
	Ethics in Transportation Course - Non-Members	\$ 600.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 640.00
7	Small Broker Coaching - Members	\$ 450.00	\$ -	\$ -	\$ -	\$ -	\$ 30.00	\$ 480.00
	Small Broker Coaching - Non-Members	\$ 1,000.00	\$ -	\$ -	\$ -	\$ -	\$ 50.00	\$ 1,050.00
8	Introduction to Intermodal Course - Members	\$ 400.00	\$ -	\$ -	\$ -	\$ -	\$ 30.00	\$ 430.00
	Introduction to Intermodal Course - Non-Members	\$ 525.00	\$ -	\$ -	\$ -	\$ -	\$ 50.00	\$ 575.00
9	Advanced Intermodal Course -Members	\$ 400.00	\$ -	\$ -	\$ -	\$ -	\$ 30.00	\$ 430.00
	Advanced Intermodal Course -Non-Members	\$ 525.00	\$ -	\$ -	\$ -	\$ -	\$ 50.00	\$ 575.00
10	Less-Than-Truckload Course - Members	\$ 525.00	\$ -	\$ -	\$ -	\$ -	\$ 35.00	\$ 560.00
	Less-Than-Truckload Course - Non-Members	\$ 650.00	\$ -	\$ -	\$ -	\$ -	\$ 55.00	\$ 705.00
11	Temperature Control Transport Course - Members	\$ 400.00	\$ -	\$ -	\$ -	\$ -	\$ 30.00	\$ 430.00
	Temperature Control Transport Course - Non-Members	\$ 525.00	\$ -	\$ -	\$ -	\$ -	\$ 50.00	\$ 575.00
12	3PL Management Accelerator Program - Members	\$ 995.00	\$ -	\$ -	\$ -	\$ -	\$ 70.00	\$ 1,065.00
	3PL Management Accelerator Program - Non-Members	\$ 1,295.00	\$ -	\$ -	\$ -	\$ -	\$ 90.00	\$ 1,385.00
13	Marketing Transportation Brokerage Services Course - Members	\$ 550.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 590.00
	Marketing Transportation Brokerage Services Course - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
14	Partnership Selling In the Supply Chain Course - Members	\$ 550.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 590.00
	Partnership Selling In the Supply Chain Course - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
15	Virtual-Instructor Led Course - Sales - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual-Instructor Led Course - Sales - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
16	Virtual-Instructor Led Course - Marketing - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual-Instructor Led Course - Marketing - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
17	Virtual Instructor-Led Course - Compensation - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual Instructor-Led Course - Compensation - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
18	Virtual Instructor-Led Course - Freight Claims - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual Instructor-Led Course - Freight Claims - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
19	Virtual Instructor-Led Course - Legal Management - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual Instructor-Led Course - Legal Management - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
20	Virtual Instructor-Led Course - Financial Management - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual Instructor-Led Course - Financial Management - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
21	Virtual Instructor-Led Course - Operations Management - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual Instructor-Led Course - Operations Management - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
22	Virtual Instructor-Led Course - HR Management - Members	\$ 575.00	\$ -	\$ -	\$ -	\$ -	\$ 40.00	\$ 615.00
	Virtual Instructor-Led Course - HR Management - Non-Members	\$ 700.00	\$ -	\$ -	\$ -	\$ -	\$ 60.00	\$ 760.00
23	Future Leader Executive Training - Member	\$ 1,695.00	\$ -	\$ -	\$ -	\$ -	\$ 125.00	\$ 1,695.00
	Future Leader Executive Training - Non-Member	\$ 2,195.00	\$ -	\$ -	\$ -	\$ -	\$ 150.00	\$ 2,195.00
24	Executive Leadership Development Program - Member	\$ 2,700.00	\$ -	\$ -	\$ -	\$ -	\$ 175.00	\$ 2,700.00
	Executive Leadership Development Program - Non-Member	\$ 3,995.00	\$ -	\$ -	\$ -	\$ -	\$ 200.00	\$ 3,995.00

Please refer to the course calendar for specific start and end dates for each course.